

Jordan Smith

January 16, 2026

Acme Corporation

RE: Career Change Appliance Repair Technician

Dear Hiring Manager,

I am writing to express my enthusiasm for the Career Change Appliance Repair Technician position at Acme Corporation, as advertised on your company's careers page. With a solid foundation in technical skills and a passion for solving mechanical problems, I am excited about the opportunity to contribute to your team and help clients with their appliance needs.

In my previous role as a field service technician in the telecommunications industry, I developed a keen eye for troubleshooting and repairing complex systems, which resulted in a 30% increase in customer satisfaction scores during my tenure. I successfully implemented a quality control process that decreased service call resolution times by 25%, and I received multiple commendations for my ability to diagnose issues quickly and accurately. These experiences have equipped me with strong analytical skills and an understanding of how to work effectively under pressure—qualities that I believe are critical for an appliance repair technician.

Additionally, I have completed a comprehensive appliance repair certification program, where I gained hands-on experience in repairing and maintaining various household appliances, including washers, dryers, and refrigerators. Through this training, I honed my technical skills, learned about the latest technologies in appliance systems, and developed a systematic approach to troubleshooting. I am eager to bring this knowledge to Acme Corporation, where I can help deliver exceptional service to your customers.

I am very interested in the opportunity to discuss how my background and skills align with the needs of your team at Acme Corporation. Thank you for considering my application; I look forward to the possibility of speaking with you further about this exciting role.

Sincerely,

Jordan Smith