

# Jordan Mitchell

January 16, 2026

Acme Corporation

RE: Career Change Ux Researcher

Dear Hiring Manager,

I am excited to apply for the Career Change UX Researcher position at Acme Corporation, which I discovered on LinkedIn. With a strong background in data analysis and a recent certification in User Experience Research, I am eager to combine my analytical skills with my passion for understanding user needs to create innovative solutions that enhance user experience.

In my previous role as a Market Analyst at TechWave Solutions, I led a project that involved conducting user interviews and usability testing for a new mobile application. By implementing qualitative research methods, I identified key pain points that were affecting user satisfaction. My findings prompted a re-design that increased user engagement by 30% within three months of launch. Additionally, my experience collaborating with cross-functional teams allowed me to effectively communicate user insights to stakeholders, ensuring that our solutions were not only user-centered but also aligned with business objectives.

Furthermore, during my UX research certification program, I completed a capstone project where I developed a comprehensive user persona and journey map for a local nonprofit organization. This work not only enhanced my research skills but also deepened my understanding of how to advocate for users from diverse backgrounds. The success of this project reinforced my commitment to user-centered design and strengthened my ability to translate research findings into actionable recommendations.

I am genuinely enthusiastic about the opportunity to bring my unique perspective and skills to the UX team at Acme Corporation. I look forward to the possibility of discussing how my background in analysis and user research can contribute to your projects. Thank you for considering my application.

Sincerely,

Jordan Mitchell