

Jordan Lee Smith

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Acme Corporation

RE: Internship Servicenow Developer

Dear Hiring Manager,

I am excited to apply for the Internship Servicenow Developer position at Acme Corporation, which I discovered on your careers page. With a strong foundation in software development and a passion for IT service management, I am eager to contribute to your team and further develop my skills in this dynamic environment.

During my studies in Computer Science at State University, I gained hands-on experience with ServiceNow while working on a project to streamline the incident management process for a campus organization. I collaborated with a team to develop a custom ServiceNow application that reduced incident resolution time by 30%. This experience not only deepened my understanding of ServiceNow's capabilities but also honed my problem-solving skills and ability to work effectively in a team setting. Additionally, I completed an internship at Tech Solutions where I assisted in implementing a ServiceNow integration that improved connectivity between our ticketing system and external customer support tools, resulting in a significant increase in user satisfaction ratings.

I am particularly drawn to this internship at Acme Corporation because of your commitment to innovation and excellence in IT services. I am eager to bring my background in software development, along with my familiarity with ServiceNow, to contribute to your projects. I would love the opportunity to discuss how my skills and experiences align with the needs of your team and how I can support Acme Corporation's goals. Thank you for considering my application; I look forward to the possibility of discussing this exciting opportunity with you.

Sincerely,

Jordan Lee Smith