

Aisha Patel

aisha.patel@example.com • (555) 123-4567 • Denver, CO • linkedin.com/in/aishapatel

SUMMARY

Dedicated and customer-focused Barista with over 4 years of experience in high-volume coffee shops. Proficient in espresso preparation and latte art, known for providing exceptional service that drives customer satisfaction and loyalty.

EXPERIENCE

Senior Barista

Mar 2021 - Present

Java Junction, Denver, CO

- Increased customer satisfaction scores by 25% through personalized service and product recommendations.
- Trained and mentored a team of 5 new baristas, improving team efficiency by 30%.
- Implemented a new inventory management system that reduced waste by 15% and saved the company \$2,000 annually.

Barista

Jun 2019 - Feb 2021

Coffee Haven, Denver, CO

- Delivered high-quality espresso-based drinks during peak hours, serving over 300 customers daily.
- Collaborated with management to develop seasonal drink menus, increasing beverage sales by 20%.
- Maintained cleanliness and organization of the work area, ensuring compliance with health and safety regulations.

Barista

Jan 2018 - May 2019

Brewed Awakening, Denver, CO

- Achieved 'Employee of the Month' twice for outstanding customer service and teamwork.
- Assisted in managing daily operations, including cash handling and inventory restocking.
- Created visually appealing coffee art that enhanced customer experience and led to social media promotion.

EDUCATION

Bachelor of Science in Business Administration

May 2018

University of Colorado Denver, Denver, CO • GPA: 3.7

SKILLS

Technical Skills: Espresso Preparation, Latte Art, Customer Service, Inventory Management

Tools & Frameworks: POS Systems, Coffee Brewing Equipment, Inventory Tracking Software