

Amina Hassan

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SUMMARY

Detail-oriented cashier with over 5 years of experience in fast-paced retail environments. Proven ability to handle cash transactions accurately, provide excellent customer service, and improve operational efficiency.

EXPERIENCE

Lead Cashier

Jan 2022 - Present

SuperMart Grocery, Atlanta, GA

- Increased accuracy of cash handling by 15% through rigorous training and implementation of new procedures.
- Achieved a 20% improvement in customer satisfaction scores by creating a friendly and efficient checkout experience.
- Managed a team of 5 cashiers, ensuring compliance with company policies and training on POS systems.

Cashier

Jun 2018 - Dec 2021

QuickShop Convenience Store, Atlanta, GA

- Processed an average of 200 transactions per shift with a 99% accuracy rate.
- Reduced checkout time by 30 seconds per customer, resulting in increased sales during peak hours.
- Recognized as Employee of the Month twice for outstanding customer service and efficiency.

Cashier Assistant

Mar 2017 - May 2018

Dollar Deals, Atlanta, GA

- Assisted in training new cashiers, improving onboarding time by 25%.
- Achieved a 10% upsell rate for store promotions through effective communication and product knowledge.
- Maintained cleanliness and organization of the checkout area to enhance customer experience.

EDUCATION

Bachelor of Science in Business Management

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Cash Handling, Customer Service, POS Systems, Inventory Management

Tools & Frameworks: Square POS, Shopify, Microsoft Excel