

Aisha Patel

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SUMMARY

Detail-oriented and motivated recent graduate with a strong foundation in cloud computing and a passion for AWS solutions. Exceptional problem-solving skills and a proven ability to collaborate effectively within teams to deliver innovative solutions.

EXPERIENCE

Cloud Solutions Intern

Jan 2023 - Present

Tech Innovations Inc., Seattle, WA

- Assisted in migrating 20+ applications to AWS, reducing operational costs by 15%
- Collaborated with cross-functional teams to design architecture diagrams for cloud solutions, enhancing deployment speed by 30%
- Gained hands-on experience with AWS services including EC2, S3, and Lambda

IT Support Intern

Jun 2021 - Dec 2022

Global Solutions Corp., Seattle, WA

- Streamlined help desk operations, increasing ticket resolution efficiency by 25%
- Participated in cloud training workshops, gaining certification in AWS Cloud Practitioner
- Supported the implementation of a new cloud-based ticketing system, improving user satisfaction scores by 40%

Technical Project Assistant

Sep 2019 - May 2021

University IT Department, Seattle, WA

- Assisted in deploying a virtual lab environment on AWS, enhancing accessibility for 200+ students
- Conducted workshops on cloud technologies, resulting in a 60% increase in student engagement in IT courses
- Developed documentation for cloud best practices, improving team knowledge base

EDUCATION

Bachelor of Science in Computer Science

May 2022

University of Washington, Seattle, WA • GPA: 3.8

SKILLS

Technical Skills: AWS (EC2, S3, RDS, Lambda), Cloud Architecture, Networking, Python

Tools & Frameworks: Terraform, Docker, Jenkins