

Jamal Ahmed

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SUMMARY

Dedicated and safety-conscious entry-level commercial driver with a strong work ethic and a clear focus on delivering exceptional service. Adept at operating both standard and automatic transmission vehicles with a commitment to maintaining safety and efficiency on the road.

EXPERIENCE

Delivery Driver

Jun 2022 - Present

ABC Logistics, Atlanta, GA

- Achieved a 98% on-time delivery rate, improving customer satisfaction by 15%.
- Conducted pre-trip inspections and maintained vehicle cleanliness, contributing to a 30% decrease in service downtime.
- Utilized GPS technology for route optimization, reducing fuel costs by \$200 monthly.

Warehouse Associate

Jan 2021 - May 2022

XYZ Distribution Center, Atlanta, GA

- Supported logistics operations through effective inventory management, ensuring 100% accuracy in stock levels.
- Trained new employees on safety protocols and equipment handling, reducing workplace accidents by 20%.
- Assisted in loading and unloading trucks, increasing efficiency of shipping operations by 10%.

Part-Time Shuttle Driver

Sep 2019 - Dec 2020

Local Shuttle Service, Atlanta, GA

- Transported passengers safely and efficiently, receiving a 5-star rating from 95% of riders.
- Maintained a clean driving record throughout employment, demonstrating a commitment to safety.
- Implemented a feedback system that improved passenger communication, leading to a 30% increase in repeat riders.

EDUCATION

Associate of Applied Science in Transportation Management

May 2020

Georgia State College, Atlanta, GA • GPA: 3.5

SKILLS

Technical Skills: Defensive Driving, Route Planning, Vehicle Maintenance, Time Management

Tools & Frameworks: GPS Navigation Systems, Fleet Management Software, Load Management Systems