

Aarav Patel

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SUMMARY

Detail-oriented and motivated recent graduate with a Bachelor of Science in International Business. Demonstrated ability to streamline customs processes and ensure compliance with regulations. Eager to leverage analytical skills and knowledge of global trade to excel as an Entry Level Customs Broker.

EXPERIENCE

Customs Compliance Intern

Jun 2022 - Present

Global Trade Solutions, Chicago, IL

- Assisted in the preparation of over 150 customs declarations, ensuring compliance with federal regulations, resulting in a 20% reduction in delay incidents.
- Conducted research on tariff classifications, leading to a savings of \$15,000 in potential duties for clients.
- Utilized customs software (Descartes) to track shipments, improving the shipment tracking time by 30%.

Logistics Coordinator Intern

Jan 2021 - May 2022

Freight Forwarding Co., Chicago, IL

- Coordinated international shipments, ensuring timely delivery and compliance with customs regulations, which improved customer satisfaction ratings by 15%.
- Supported import/export documentation processes, reducing documentation errors by implementing a double-check system.
- Participated in team meetings to develop cost-reduction strategies, contributing to a decrease in shipping costs by 10%.

Customer Service Associate

Jun 2019 - Dec 2020

Logistics Company, Chicago, IL

- Resolved customer inquiries regarding shipping statuses and customs requirements, enhancing customer retention by 5%.
- Maintained accurate records of all customer interactions in CRM software, leading to improved data accuracy and reporting.
- Collaborated with cross-functional teams to streamline operational processes, resulting in reduced response time by 25%.

EDUCATION

Bachelor of Science in International Business

May 2018

University of Illinois at Chicago, Chicago, IL • GPA: 3.7

SKILLS

Technical Skills: Customs Regulations, Tariff Classification, Shipping Documentation, Risk Assessment

Tools & Frameworks: Descartes Customs Software, Microsoft Excel, SAP ERP System