

Aisha Patel

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SUMMARY

Detail-oriented and analytical entry-level Cybersecurity Analyst with a strong foundation in threat analysis and network security principles. Eager to leverage technical skills and knowledge to contribute to a proactive cybersecurity team.

EXPERIENCE

IT Security Intern

Jan 2023 - Present

Tech Solutions Inc., San Francisco, CA

- Assisted in monitoring network security systems, reducing potential threats by 30%.
- Conducted vulnerability assessments and reported findings to enhance system security.
- Collaborated with the IT team to implement security protocols, improving incident response time by 20%.

Help Desk Technician

Jun 2021 - Dec 2022

Digital Innovations Co., San Francisco, CA

- Resolved over 150 technical support tickets weekly, ensuring minimal downtime.
- Provided training on security best practices, leading to a 15% drop in security incidents.
- Utilized ticketing systems to track and document user issues, enhancing service delivery.

Network Security Volunteer

Jan 2021 - May 2021

Nonprofit Cybersecurity Initiative, Remote

- Monitored and analyzed network traffic, identifying suspicious activities.
- Assisted in the development of educational materials on cybersecurity awareness.
- Collaborated with a team to simulate phishing attacks, resulting in a 40% increase in user awareness.

EDUCATION

Bachelor of Science in Cybersecurity

May 2022

University of California, Berkeley, Berkeley, CA • GPA: 3.7

SKILLS

Technical Skills: Network Security, Threat Analysis, Vulnerability Assessment, Incident Response

Tools & Frameworks: Wireshark, Nessus, Splunk