

Jamal Rivera

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SUMMARY

Dedicated and safety-conscious dock worker with hands-on experience in loading and unloading cargo. Strong ability to operate forklifts and other machinery while adhering to safety regulations. Eager to contribute to a fast-paced warehouse environment.

EXPERIENCE

Dock Worker

Jan 2022 - Present

QuickShip Logistics, Houston, TX

- Increased loading efficiency by 15% by implementing a new loading strategy.
- Maintained a 100% safety record over two years of operation.
- Operated forklifts and pallet jacks to move heavy cargo, ensuring timely shipping.

Warehouse Associate

Jun 2020 - Dec 2021

BestBuy Distribution Center, Houston, TX

- Assisted in inventory management, reducing stock discrepancies by 20%.
- Utilized handheld scanning devices to streamline product tracking.
- Collaborated with team members to achieve daily shipping goals consistently.

Part-Time Loader

May 2019 - Aug 2019

Local Moving Company, Houston, TX

- Helped load and unload furniture for residential moves, maintaining a customer satisfaction rate of 95%.
- Developed teamwork skills by collaborating closely with other loaders and drivers.

EDUCATION

Bachelor of Science in Logistics Management

May 2018

University of Houston, Houston, TX • GPA: 3.7

SKILLS

Technical Skills: Forklift Operation, Cargo Handling, Inventory Management, Safety Compliance

Tools & Frameworks: RF Scanners, Pallet Jacks, Warehouse Management Software