

Jasmine Patel

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SUMMARY

Dedicated and detail-oriented food runner with a strong commitment to customer satisfaction and teamwork. Proven ability to handle high-volume environments efficiently while ensuring timely delivery of food and beverages.

EXPERIENCE

Food Runner

Jun 2022 - Present

The Gourmet Bistro, San Francisco, CA

- Improved food delivery times by 20% through effective communication with kitchen staff and waitstaff.
- Assisted in training 5 new staff members on food safety protocols and efficient service techniques.
- Successfully managed a busy dining room during peak hours, serving an average of 50 tables per shift.

Kitchen Assistant

Jan 2021 - May 2022

Sunny's Cafe, San Francisco, CA

- Supported kitchen operations by preparing ingredients and maintaining cleanliness, leading to a 15% reduction in food waste.
- Collaborated with chefs to streamline food preparation processes, ensuring all meals were delivered swiftly to guests.
- Implemented a new inventory tracking system that reduced supply costs by \$300 monthly.

Server

Sep 2019 - Dec 2020

City Diner, San Francisco, CA

- Achieved a customer satisfaction rating of 95% through attentive service and efficient order management.
- Contributed to a team effort that increased daily sales by 10% through upselling techniques.
- Maintained a clean and organized workspace, enhancing the overall dining experience for guests.

EDUCATION

Bachelor of Science in Hospitality Management

May 2018

San Francisco State University, San Francisco, CA • GPA: 3.7

SKILLS

Technical Skills: Food Safety Standards, Customer Service Excellence, Time Management, Inventory Control

Tools & Frameworks: POS Systems, Reservation Management Software, Kitchen Display Systems