

Aisha Mohammed

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SUMMARY

Detail-oriented and motivated Entry Level Linux Administrator with a solid foundation in Linux system administration, troubleshooting, and network management. Eager to leverage technical skills and a strong passion for technology to contribute to a dynamic team.

EXPERIENCE

Linux System Administrator Intern

Jun 2022 - Present

Tech Solutions Inc., Seattle, WA

- Assisted in managing and maintaining 50+ Linux servers, ensuring 99.9% uptime.
- Automated routine tasks using Bash scripting, reducing manual workload by 40 hours per month.
- Collaborated with the network team to optimize server configurations, improving response time by 25%.

IT Support Technician

Jan 2021 - May 2022

Local University, Seattle, WA

- Provided technical support for Linux-based systems and software to over 300 students and faculty.
- Implemented a ticketing system that improved response time to IT requests by 30%.
- Conducted workshops on Linux basics, increasing student engagement in technology courses.

Help Desk Assistant

Sep 2019 - Dec 2020

Community Tech Center, Seattle, WA

- Resolved an average of 50+ technical issues per week, with a customer satisfaction rate of 95%.
- Documented and updated internal knowledge base, which reduced troubleshooting time by 15%.
- Gained hands-on experience with various Linux distributions and their administration.

EDUCATION

Bachelor of Science in Computer Science

May 2018

University of Washington, Seattle, WA • GPA: 3.7

SKILLS

Technical Skills: Linux Administration, Bash Scripting, Networking Concepts, Troubleshooting

Tools & Frameworks: Git, Docker, Nagios, Ansible