

Jamal Rivera

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SUMMARY

Detail-oriented and motivated individual seeking an Entry Level Order Picker position. Strong background in inventory management and order fulfillment with a proven ability to optimize operational processes and enhance productivity.

EXPERIENCE

Warehouse Associate

Jan 2022 - Present

ABC Distribution Center, Atlanta, GA

- Improved order picking efficiency by 15% through the implementation of a new inventory tracking system.
- Consistently achieved 100% accuracy in order picking, leading to a 30% decrease in return rates.
- Trained 5 new employees on safety protocols and order processing procedures, contributing to a safer and more efficient work environment.

Inventory Clerk

Jun 2020 - Dec 2021

XYZ Retail Store, Atlanta, GA

- Managed inventory levels for over 500 SKUs, resulting in a 20% reduction in stockouts.
- Assisted in re-organizing the stockroom, increasing retrieval speed by 25%.
- Conducted regular audits to ensure inventory accuracy, achieving a discrepancy rate of less than 2%.

Material Handler Intern

May 2019 - Aug 2019

Logistics Co., Atlanta, GA

- Supported the order fulfillment team during peak season, helping to process over 1,000 orders per week.
- Utilized hand-held scanners to track inventory movement, enhancing data accuracy by 10%.
- Collaborated with team members to optimize packing processes, reducing packing time by 15%.

EDUCATION

Bachelor of Science in Logistics and Supply Chain Management

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Order Picking, Inventory Management, Data Entry, Quality Control

Tools & Frameworks: RF Scanners, Warehouse Management Systems (WMS), Microsoft Excel