

Amina Patel

amina.patel@example.com • (555) 987-6543 • Seattle, WA • linkedin.com/in/aminapatel

SUMMARY

Dedicated and efficient food runner with over 3 years of experience in fast-paced dining environments. Proven track record of enhancing customer satisfaction through timely service and attention to detail.

EXPERIENCE

Food Runner

Mar 2021 - Present

Bistro Delight, Seattle, WA

- Streamlined food delivery processes, resulting in a 20% reduction in wait times during peak hours.
- Received 'Employee of the Month' award twice for outstanding service and teamwork.
- Collaborated with kitchen staff to ensure accurate orders, improving customer satisfaction ratings by 15%.

Food Runner

Jan 2019 - Feb 2021

The Gourmet Hub, Seattle, WA

- Consistently delivered food orders to customers with 98% accuracy, enhancing overall dining experience.
- Trained new staff on food delivery procedures, increasing team efficiency by 30%.
- Assisted in inventory management, reducing food waste by 10% through proper storage and handling practices.

Busser

May 2017 - Dec 2018

Cafe Aroma, Seattle, WA

- Maintained cleanliness and organization of dining areas, contributing to a 25% increase in positive online reviews.
- Worked closely with servers to ensure timely delivery of food and beverages, improving table turnover rate by 15%.
- Assisted in setup and breakdown of dining events, enhancing customer experience during special occasions.

EDUCATION

Bachelor of Science in Hospitality Management

June 2018

University of Washington, Seattle, WA • GPA: 3.6

SKILLS

Technical Skills: Food Safety Standards, Customer Service, Order Management, Time Management

Tools & Frameworks: Point of Sale (POS) Systems, Inventory Management Software, Table Reservation Systems