

Jamal Rivera

jamal.rivera@example.com • (555) 987-6543 • Seattle, WA • linkedin.com/in/jamalrivera

SUMMARY

Detail-oriented Glazier with over 5 years of experience in residential and commercial glass installation. Proven track record of enhancing energy efficiency and customer satisfaction through precise craftsmanship and attention to detail.

EXPERIENCE

Lead Glazier

Mar 2021 - Present

Glass Solutions LLC, Seattle, WA

- Successfully managed installation projects that increased customer satisfaction scores by 20%.
- Implemented new cutting techniques that reduced glass waste by 15%, saving the company approximately \$10,000 annually.
- Trained and supervised a team of 5 junior glaziers, improving team efficiency by 30%.

Glazier

Jun 2018 - Feb 2021

Clear View Glass Co., Seattle, WA

- Executed over 200 installation projects with a 98% on-time completion rate.
- Enhanced safety protocols, which led to a 50% reduction in workplace accidents.
- Developed relationships with suppliers to negotiate a 10% decrease in material costs.

Apprentice Glazier

Jan 2016 - May 2018

Precision Glassworks, Seattle, WA

- Assisted in the installation of energy-efficient windows which contributed to a 25% reduction in client energy bills.
- Learned advanced glass cutting and installation techniques under the mentorship of senior glaziers.
- Maintained inventory and tools, reducing costs through efficient resource management.

EDUCATION

Associate of Applied Science in Construction Technology

June 2015

Seattle Community College, Seattle, WA • GPA: 3.5

SKILLS

Technical Skills: Glass cutting, Frame installation, Sealant application, Energy-efficient glazing

Tools & Frameworks: Glass cutter, Suction cups, Measuring tools, Power tools