

Jamal Thompson

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SUMMARY

Dedicated and experienced landscaper with over 6 years of hands-on experience in landscape design, maintenance, and horticulture. Proven track record of enhancing outdoor spaces to improve aesthetics and functionality while reducing costs and increasing customer satisfaction.

EXPERIENCE

Landscaper

Jan 2022 - Present

GreenScape Solutions, Springfield, IL

- Increased client satisfaction ratings by 30% through improved landscape design and maintenance services.
- Managed a team of 5 landscapers, boosting project completion efficiency by 20% through effective delegation and training.
- Implemented sustainable landscaping practices that reduced water usage by 40% using drip irrigation technology.

Landscape Technician

Jun 2018 - Dec 2021

Nature's Touch Landscaping, Chicago, IL

- Successfully completed over 100 residential landscaping projects, resulting in a 95% referral rate from satisfied clients.
- Developed custom landscape plans that increased property values by an average of \$15,000 per property.
- Utilized CAD software to create detailed designs, reducing design time by 25%.

Landscape Maintenance Worker

May 2016 - May 2018

Sunny Gardens, Peoria, IL

- Executed routine maintenance tasks for over 50 commercial properties, ensuring high standards of appearance and health.
- Trained new hires on effective landscaping techniques, improving team productivity by 15%.
- Enhanced soil and plant health through proper fertilization techniques, leading to a 20% reduction in plant diseases.

EDUCATION

Bachelor of Science in Horticulture

May 2018

University of Illinois, Champaign, IL • GPA: 3.7

SKILLS

Technical Skills: Landscape Design, Horticulture, Irrigation Systems, Project Management

Tools & Frameworks: CAD Software, Power Tools, Hand Tools, Tractors