

Aisha Khan

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SUMMARY

Detail-oriented locksmith with over 6 years of experience in residential and commercial lock installation, maintenance, and repair. Proven track record of enhancing security systems and improving customer satisfaction through exceptional service and technical expertise.

EXPERIENCE

Lead Locksmith

Jan 2022 - Present

SecureTech Solutions, Atlanta, GA

- Increased customer satisfaction ratings by 25% through streamlined service processes.
- Successfully completed over 1,000 lock installations and repairs with a 98% satisfaction rate.
- Trained and supervised a team of 3 junior locksmiths, improving overall team efficiency by 30%.

Residential Locksmith

Mar 2018 - Dec 2021

Locksmith Masters Inc., Atlanta, GA

- Developed customized security solutions, resulting in a 15% reduction in break-ins for clients.
- Implemented a new inventory management system that reduced tool loss by 40%.
- Achieved a 95% first-time fix rate on lock repairs, minimizing callbacks.

Apprentice Locksmith

Jan 2016 - Feb 2018

City Lock & Key, Atlanta, GA

- Assisted in over 500 lock installations and repairs while learning advanced techniques.
- Developed proficiency in key duplication and high-security lock systems.
- Maintained a clean and organized workshop, contributing to a safer work environment.

EDUCATION

Bachelor of Science in Criminal Justice

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Lock installation, Key duplication, Security system design, Access control systems

Tools & Frameworks: Key cutting machines, Lock picking tools, Electronic security systems, Inventory management software