

Jamal Rivera

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SUMMARY

Dedicated Maintenance Technician with over 5 years of experience in industrial and commercial maintenance. Proven ability to troubleshoot complex systems, execute repairs efficiently, and implement maintenance programs that improve equipment reliability and decrease downtime.

EXPERIENCE

Maintenance Technician

Jan 2022 - Present

ACME Manufacturing Co., Phoenix, AZ

- Reduced equipment downtime by 30% through proactive maintenance strategies and regular inspections.
- Implemented a predictive maintenance program that saved the company \$50,000 annually.
- Utilized PLC programming to optimize machine operations, enhancing efficiency by 20%.

Facilities Maintenance Technician

Mar 2019 - Dec 2021

XYZ Logistics, Phoenix, AZ

- Performed preventive maintenance on HVAC, electrical, and plumbing systems, resulting in a 25% decrease in service calls.
- Coordinated with vendors for major repair projects, ensuring completion on time and within budget.
- Trained new staff on safety procedures and equipment operation, improving team efficiency.

Maintenance Apprentice

Jun 2016 - Feb 2019

GreenTech Solutions, Phoenix, AZ

- Assisted in the installation and maintenance of solar panel systems, contributing to a 15% increase in project efficiency.
- Gained hands-on experience with troubleshooting machinery and conducting repairs.
- Developed skills in electrical and mechanical systems under the mentorship of senior technicians.

EDUCATION

Associate of Applied Science in Industrial Maintenance Technology

May 2016

Pima Community College, Tucson, AZ • GPA: 3.5

SKILLS

Technical Skills: Electrical Systems, HVAC Systems, Plumbing Maintenance, Mechanical Repairs

Tools & Frameworks: Multimeter, PLC Programming Software, Welding Equipment, HVAC Diagnostic Tools