

Jamal Rivera

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SUMMARY

Detail-oriented mechanic with over 6 years of experience in automotive repair and maintenance. Proven track record of improving efficiency and reducing costs while ensuring the highest quality of service.

EXPERIENCE

Automotive Mechanic

Jan 2022 - Present

Reliable Auto Repair, Atlanta, GA

- Increased workshop efficiency by 25% through the implementation of a new parts inventory system.
- Performed diagnostics and repairs on over 300 vehicles, achieving a customer satisfaction rate of 95%.
- Specialized in hybrid vehicle maintenance, reducing repair times by an average of 15 hours per month.

Automotive Technician

Jun 2018 - Dec 2021

Fast Lane Garage, Atlanta, GA

- Successfully led a team of 3 technicians, improving team productivity by 30%.
- Implemented a new scheduling system that reduced customer wait times by 40%.
- Managed the repair of high-performance vehicles, increasing the service department's revenue by \$50,000 annually.

Junior Mechanic

Aug 2016 - May 2018

City Auto Center, Atlanta, GA

- Assisted in over 200 vehicle repairs, consistently meeting deadlines and quality standards.
- Contributed to a 20% decrease in parts wastage through effective inventory management.
- Gained expertise in engine diagnostics, enhancing repair accuracy and reducing rework rates.

EDUCATION

Associate of Applied Science in Automotive Technology

May 2016

Georgia State University, Atlanta, GA • GPA: 3.8

SKILLS

Technical Skills: Engine Diagnostics, Brake Systems, Suspension Repair, Electrical Systems

Tools & Frameworks: ASE Certification, OBD-II Scanners, Torque Wrenches, Diagnostic Software