

Aisha Patel

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SUMMARY

Detail-oriented Medical Billing Specialist with over 5 years of experience in managing billing processes and optimizing revenue cycles. Proficient in medical coding and insurance claims processing with a proven track record of reducing claim denials and increasing revenue collections.

EXPERIENCE

Senior Medical Billing Specialist

Jan 2021 - Present

HealthFirst Medical Group, San Francisco, CA

- Increased claims acceptance rate by 25% through meticulous auditing and staff training.
- Reduced average billing cycle time from 30 days to 21 days, enhancing cash flow.
- Implemented a new electronic claims submission system, leading to a 15% increase in timely payments.

Medical Billing Specialist

Jun 2018 - Dec 2020

CareWell Clinics, San Francisco, CA

- Processed over 1,500 claims per month with a 98% accuracy rate.
- Collaborated with healthcare providers to resolve billing discrepancies, improving patient satisfaction ratings.
- Achieved a 20% reduction in claim denials by enhancing documentation and coding practices.

Billing Coordinator

Aug 2016 - May 2018

MediCare Solutions, San Francisco, CA

- Assisted in the transition to ICD-10 coding, ensuring compliance and reducing potential revenue loss.
- Developed training materials for new hires, improving onboarding time by 30%.
- Maintained organized billing records, contributing to a streamlined audit process.

EDUCATION

Bachelor of Science in Health Information Management

May 2018

University of California, San Francisco, San Francisco, CA • GPA: 3.7

SKILLS

Technical Skills: Medical Coding (CPT, ICD-10), Claims Processing, Revenue Cycle Management, Data Analysis

Tools & Frameworks: Epic Systems, Cerner, Medisoft