

Amina Reyes

amina.reyes@example.com • (555) 123-4567 • Austin, TX • linkedin.com/in/amina-reyes

SUMMARY

Dedicated Mid Level Cable Technician with over 5 years of experience in installation, maintenance, and troubleshooting of cable systems. Proven ability to enhance service delivery and minimize downtime through effective problem-solving skills and technical expertise.

EXPERIENCE

Cable Technician

Jan 2022 - Present

TechConnect Solutions, Austin, TX

- Increased customer satisfaction scores by 25% through timely installations and effective troubleshooting techniques.
- Reduced average repair time from 3 hours to 1.5 hours by implementing new diagnostics procedures.
- Managed inventory and tracked tools, reducing operational costs by 15% through systematic audits.

Junior Cable Technician

Jun 2019 - Dec 2021

CableWave Inc., Austin, TX

- Successfully completed over 500 residential installations with a 98% first-time fix rate.
- Collaborated on a project to upgrade existing infrastructure, improving network speeds by 30% for over 200 clients.
- Trained new hires on installation protocols and safety regulations, improving team efficiency.

Field Technician Intern

Jan 2018 - May 2019

Streamline Communications, Austin, TX

- Assisted in the installation of cable systems in over 100 residential units.
- Developed documentation for troubleshooting common issues, reducing service call times by 20%.
- Gained hands-on experience with fiber optic and coaxial cable installations.

EDUCATION

Bachelor of Science in Telecommunications

May 2018

University of Texas at Austin, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Cable Installation, Troubleshooting, Network Configuration, Signal Testing

Tools & Frameworks: Fluke Network Analyzer, Coaxial Cable Splicing Tools, Fiber Optic Tester