

Jamal Carter

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SUMMARY

Dedicated and safety-focused commercial driver with over 5 years of experience in long-haul transportation. Proven track record of on-time deliveries and maintaining high customer satisfaction through effective communication and problem-solving skills.

EXPERIENCE

Commercial Driver

Jan 2022 - Present

ABC Transportation Services, Atlanta, GA

- Completed over 300 deliveries with a 98% on-time rate, enhancing customer satisfaction.
- Implemented route optimization tools that reduced fuel costs by 15%, saving the company \$10,000 annually.
- Conducted regular vehicle inspections and maintenance checks, contributing to a 20% decrease in roadside breakdowns.

Delivery Driver

Mar 2019 - Dec 2021

XYZ Logistics, Atlanta, GA

- Achieved a 95% customer satisfaction rating through efficient service and timely deliveries.
- Trained new drivers in safety protocols and best practices, improving team performance.
- Utilized GPS and route planning software to enhance delivery efficiency, cutting average delivery time by 10%.

Truck Driver

Jun 2017 - Feb 2019

Global Freight Solutions, Atlanta, GA

- Successfully transported goods across state lines with a focus on safety and compliance.
- Reduced delivery delays by implementing a tracking system for shipments, increasing operational efficiency.
- Maintained a clean driving record and compliance with federal regulations.

EDUCATION

Bachelor of Science in Logistics and Supply Chain Management

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Defensive Driving Techniques, Logistics Management, Route Optimization, Vehicle Maintenance

Tools & Frameworks: GPS Navigation Systems, Transportation Management Software, Electronic Logging Devices (ELD)