

Aisha Patel

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SUMMARY

Dedicated and customer-oriented Mid Level Flight Attendant with over 5 years of experience in the aviation industry. Proven ability to provide exceptional service while ensuring passenger safety and comfort during flights. Strong multitasker with excellent communication skills and a keen attention to detail.

EXPERIENCE

Flight Attendant

Jan 2022 - Present

SkyHigh Airlines, San Francisco, CA

- Achieved a 95% customer satisfaction rating based on post-flight surveys by implementing personalized service strategies.
- Trained 10 new flight attendants in safety protocols and customer service excellence, reducing onboarding time by 20%.
- Handled in-flight service for over 1,500 passengers monthly while ensuring compliance with safety regulations.

Flight Attendant

May 2019 - Dec 2021

Airway Express, Los Angeles, CA

- Increased in-flight sales by 30% through effective product promotion and customer engagement.
- Successfully managed emergencies and medical situations, demonstrating strong problem-solving skills under pressure.
- Collaborated with cabin crew to streamline service processes, reducing service time by 15%.

Cabin Crew Member

Jun 2017 - Apr 2019

Global Airlines, Los Angeles, CA

- Consistently recognized for outstanding service quality, achieving Employee of the Month awards twice.
- Assisted in developing a cabin service manual which improved service consistency and quality across the fleet.
- Supported safety demonstrations and emergency drills, contributing to a 100% compliance rate during safety audits.

EDUCATION

Bachelor of Science in Hospitality Management

May 2018

University of California, Los Angeles, Los Angeles, CA • GPA: 3.7

SKILLS

Technical Skills: Emergency Management, Customer Service Excellence, In-Flight Sales Strategies, Safety Compliance

Tools & Frameworks: Cabin Management Software, In-Flight Entertainment Systems, Safety Equipment