

Jamal Thompson

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SUMMARY

Dedicated and skilled Flooring Installer with over 6 years of experience in residential and commercial flooring projects. Proven ability to deliver high-quality installations while managing time efficiently and collaborating effectively with team members and clients.

EXPERIENCE

Flooring Installer

Jan 2022 - Present

Flooring Solutions Inc., Atlanta, GA

- Successfully completed over 150 flooring installations, increasing customer satisfaction ratings by 20%.
- Implemented a new scheduling system that reduced project completion times by 15%.
- Trained and mentored 5 junior installers, improving their efficiency and skill levels.

Flooring Technician

Jun 2018 - Dec 2021

Home Renovations Co., Atlanta, GA

- Installed various flooring types, including hardwood, laminate, and tile, for over 200 residential properties.
- Achieved a 30% reduction in material waste through effective planning and resource management.
- Collaborated with contractors to ensure seamless integration of flooring projects with overall renovation timelines.

Apprentice Flooring Installer

Aug 2015 - May 2018

Quality Floors LLC, Atlanta, GA

- Assisted senior installers in over 100 projects, gaining hands-on experience in various flooring techniques.
- Learned to operate industry-standard tools and equipment, ensuring safety and precision in installations.
- Participated in workshops that enhanced knowledge of flooring materials and installation best practices.

EDUCATION

Bachelor of Science in Construction Management

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Flooring Installation, Project Management, Customer Service, Quality Control

Tools & Frameworks: Tile Cutters, Floor Saws, Moisture Meters, Laser Levels