

Jasmine Patel

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SUMMARY

Dedicated and efficient food runner with over 5 years of experience in fast-paced restaurant environments. Proven track record of enhancing service efficiency and customer satisfaction through timely and accurate food delivery.

EXPERIENCE

Food Runner

Jan 2022 - Present

Gourmet Bistro, San Francisco, CA

- Increased food delivery efficiency by 30% through streamlined communication with kitchen staff and servers.
- Maintained a 95% customer satisfaction rating by ensuring timely service and accurate order delivery during peak hours.
- Trained 5 new staff members on food service protocols, enhancing team performance and service quality.

Food Runner

Jun 2019 - Dec 2021

Trendy Cafe, Oakland, CA

- Achieved a 20% reduction in order delivery time by implementing a new tracking system for food orders.
- Recognized as 'Employee of the Month' twice for outstanding service and teamwork.
- Collaborated with the management team to optimize the layout of the service area, resulting in a 15% increase in workflow efficiency.

Food Runner

Aug 2016 - May 2019

Pasta Palace, Berkeley, CA

- Supported kitchen operations during peak times, contributing to a 10% increase in table turnover rates.
- Received positive feedback from customers, contributing to a 4.5-star average rating on Yelp.
- Assisted in inventory management, reducing food waste by 12% through better stock organization.

EDUCATION

Bachelor of Science in Hospitality Management

May 2018

California State University, East Bay, Hayward, CA • GPA: 3.7

SKILLS

Technical Skills: Order Management Software, POS Systems, Inventory Tracking, Customer Service Excellence

Tools & Frameworks: OpenTable, Toast POS, Microsoft Office Suite