

Amina Patel

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SUMMARY

Detail-oriented Linux Administrator with over 5 years of experience in system administration, automation, and network security. Proven track record of enhancing system performance and ensuring uptime through effective management of Linux servers and services.

EXPERIENCE

Linux Systems Administrator

Jan 2022 - Present

Tech Solutions Inc., Austin, TX

- Implemented a server monitoring system that reduced downtime by 30%, saving the company approximately \$50,000 annually.
- Automated deployment processes using Ansible, decreasing setup time for new servers by 40%.
- Managed a team of 3 junior administrators to streamline system updates and patch management.

Junior Linux Administrator

Jun 2019 - Dec 2021

Innovatech Corp., Houston, TX

- Supported over 200 Linux servers in a production environment, maintaining an uptime of 99.9%.
- Developed scripts to automate routine tasks, reducing manual intervention time by 50%.
- Contributed to the migration of legacy systems to cloud infrastructure, resulting in a 20% cost reduction.

IT Support Specialist

May 2018 - May 2019

Global Tech Solutions, Dallas, TX

- Resolved an average of 50 support tickets per week, achieving a customer satisfaction rating of 95%.
- Assisted in the rollout of a new ticketing system that improved response times by 25%.
- Provided training to junior staff on Linux command line and troubleshooting techniques.

EDUCATION

Bachelor of Science in Computer Science

May 2018

University of Texas at Austin, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Linux Administration, Shell Scripting, Network Security, Configuration Management

Tools & Frameworks: Ansible, Docker, Nagios, Git