

Aisha Patel

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SUMMARY

Detail-oriented Meter Reader with over 5 years of experience in the utility sector. Proven track record of accurately recording meter readings and maintaining data integrity, resulting in a 20% reduction in billing discrepancies. Strong technical skills in data management and customer service.

EXPERIENCE

Mid Level Meter Reader

Jan 2022 - Present

Texas Utility Services, Austin, TX

- Achieved a 30% increase in meter reading efficiency by optimizing routes and schedules.
- Conducted detailed inspections leading to a 15% decrease in service outages by identifying issues before they became critical.
- Utilized advanced data collection tools, including handheld devices and GIS software, to enhance accuracy.

Meter Reader

Jun 2018 - Dec 2021

City Water and Power, Dallas, TX

- Successfully maintained a 99% accuracy rate in meter reading over 3 years.
- Streamlined the reporting process, reducing data entry time by 25%, and improving overall team productivity.
- Trained new hires on best practices for meter reading, safety protocols, and data management.

Utility Field Technician

Jul 2016 - May 2018

Green Energy Solutions, Houston, TX

- Performed routine maintenance and troubleshooting on smart meters, contributing to a 10% increase in operational efficiency.
- Collaborated with cross-functional teams to implement a new data management system, enhancing reporting accuracy by 40%.
- Managed customer inquiries and resolved issues, fostering relationships that resulted in a 95% customer satisfaction rate.

EDUCATION

Bachelor of Science in Environmental Science

May 2018

University of Texas at Austin, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Meter Reading, Data Collection, GIS Software, Customer Service

Tools & Frameworks: Handheld Data Collection Devices, Microsoft Excel, Utility Management Software