

Amina Patel

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SUMMARY

Dedicated Nurse Manager with over 7 years of progressive experience in clinical leadership and nursing operations. Proven track record in improving patient care quality and operational efficiency through team development and innovative practices.

EXPERIENCE

Nurse Manager

Jan 2022 - Present

University Medical Center, Chicago, IL

- Led a team of 30 nurses, resulting in a 25% reduction in patient wait times over one year.
- Implemented a new electronic health record (EHR) system that improved documentation accuracy by 40%.
- Developed and executed a training program that increased staff retention by 15% within 6 months.

Clinical Nurse Supervisor

Jun 2018 - Dec 2021

Metro Health Hospital, Chicago, IL

- Managed nursing operations for a busy surgical unit, achieving a patient satisfaction rate of 95%.
- Oversaw implementation of evidence-based practices that decreased post-surgical complications by 20%.
- Coordinated interdisciplinary training that enhanced staff collaboration, reducing conflict resolution time by 30%.

Registered Nurse

Jan 2015 - May 2018

City General Hospital, Chicago, IL

- Provided direct patient care in a high-volume environment, maintaining a 99% compliance rate with safety protocols.
- Mentored new nursing staff, contributing to a 50% decrease in onboarding time.
- Assisted in the development of a patient education program that improved medication adherence by 35%.

EDUCATION

Bachelor of Science in Nursing

May 2018

Illinois State University, Normal, IL • GPA: 3.7

SKILLS

Technical Skills: Patient Care Management, Staff Training & Development, Quality Improvement, Data Analysis

Tools & Frameworks: EPIC EHR, Microsoft Office Suite, Lean Six Sigma, Nursing Informatics