

Aisha Patel

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SUMMARY

Results-driven Operations Manager with over 5 years of experience in optimizing processes and enhancing operational efficiency. Proven track record of leading cross-functional teams to achieve significant improvements in productivity and cost savings.

EXPERIENCE

Operations Manager

Jan 2022 - Present

Innovative Solutions Inc., Austin, TX

- Increased operational efficiency by 25% through the implementation of Lean Six Sigma methodologies.
- Reduced annual operating costs by \$200,000 by negotiating vendor contracts and optimizing inventory management.
- Led a team of 15 in the execution of a new project management software rollout, improving project delivery timelines by 30%.

Operations Analyst

Jun 2019 - Dec 2021

Tech Forward LLC, Dallas, TX

- Streamlined reporting processes, reducing data compilation time by 40% using Tableau and Excel.
- Developed and maintained KPI dashboards that improved decision-making speed for senior management.
- Coordinated cross-departmental initiatives that led to a 15% increase in customer satisfaction scores.

Logistics Coordinator

Aug 2018 - May 2019

Global Logistics Corp., Houston, TX

- Improved order fulfillment rates by 20% by optimizing warehouse layout and processes.
- Implemented a new inventory tracking system that decreased stock discrepancies by 50%.
- Collaborated with suppliers to enhance delivery accuracy, achieving a 95% on-time delivery rate.

EDUCATION

Bachelor of Science in Business Administration

May 2018

University of Texas at Austin, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Lean Six Sigma, Data Analysis, Process Optimization, Project Management

Tools & Frameworks: Tableau, Microsoft Excel, SAP, Asana