

Jamal Thompson

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SUMMARY

Detail-oriented Order Picker with over 5 years of experience in fast-paced warehouse environments. Proven track record of improving order accuracy and efficiency through effective inventory management and teamwork.

EXPERIENCE

Order Picker

Jan 2022 - Present

Delta Distribution Center, Atlanta, GA

- Increased order picking accuracy by 15% through implementation of systematic checking protocols.
- Streamlined inventory processes, reducing item retrieval times by 20%, saving the company approximately \$30,000 annually.
- Utilized RF scanning technology to track inventory, improving accountability and reducing shrinkage by 10%.

Warehouse Associate

Jun 2018 - Dec 2021

Swift Logistics, Atlanta, GA

- Achieved a 98% order fulfillment rate by maintaining optimal stock levels and ensuring timely order processing.
- Trained and onboarded 10+ new team members on order picking best practices and safety protocols.
- Conducted regular quality checks, leading to a 25% reduction in returns due to picking errors.

Material Handler

Mar 2016 - May 2018

Global Warehouse Solutions, Atlanta, GA

- Assisted in inventory management, leading to a 30% improvement in stock accuracy.
- Participated in safety audits, contributing to a 50% reduction in workplace accidents over 2 years.
- Operated forklifts and pallet jacks to transport goods efficiently across the warehouse.

EDUCATION

Bachelor of Science in Supply Chain Management

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: RF Scanning Technology, Inventory Management Systems, Forklift Operation, Order Management

Tools & Frameworks: WMS (Warehouse Management Systems), Microsoft Excel, Warehouse Safety Protocols