

Jamal Rodriguez

jamal.rodriguez@example.com • (555) 123-4567 • Atlanta, GA • linkedin.com/in/jamalrodriguez

SUMMARY

Detail-oriented and experienced Pest Control Technician with over 5 years of experience in residential and commercial pest management. Proven track record of improving pest control efficiency by 30% and reducing chemical usage by 20% through innovative techniques and integrated pest management strategies.

EXPERIENCE

Pest Control Technician

Jan 2022 - Present

EcoSafe Pest Solutions, Atlanta, GA

- Increased customer satisfaction ratings by 25% through personalized pest management plans
- Implemented a new tracking system that reduced service time per property by 15%
- Trained and mentored junior technicians on safety protocols and pest identification

Pest Control Technician

Jun 2018 - Dec 2021

PestAway Services, Atlanta, GA

- Successfully managed over 300 residential accounts, achieving a 95% retention rate
- Reduced pesticide usage by 20% through the adoption of eco-friendly treatment options
- Conducted quarterly training for staff on new pest control technologies and procedures

Pest Control Technician Intern

May 2017 - May 2018

GreenGuard Pest Management, Atlanta, GA

- Assisted in the application of pest management treatments under supervision, leading to a 10% reduction in customer complaints
- Learned to identify pest species and recommend appropriate treatments, enhancing knowledge for future roles

EDUCATION

Bachelor of Science in Environmental Science

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Integrated Pest Management (IPM), Pest Identification, Chemical Application Techniques, Customer Service

Tools & Frameworks: Thermal Imaging Cameras, Insect Traps, Pest Control Software, Protective Gear