

Jamal Rodriguez

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SUMMARY

Dedicated Quality Control Inspector with over 5 years of experience in manufacturing and production environments. Proven track record of improving quality processes, reducing defects by 30%, and ensuring compliance with industry standards.

EXPERIENCE

Quality Control Inspector

Jan 2022 - Present

XYZ Manufacturing Inc., Atlanta, GA

- Reduced product defects by 30% through enhanced inspection techniques and process improvements.
- Implemented a new quality assurance strategy that decreased rework costs by \$50,000 annually.
- Utilized statistical process control (SPC) methods to analyze production data and improve product quality.

Quality Assurance Technician

Jun 2018 - Dec 2021

ABC Industries, Savannah, GA

- Conducted routine inspections and tests which led to a 20% reduction in customer complaints.
- Trained new staff on quality control protocols, improving onboarding efficiency by 25%.
- Managed quality documentation, ensuring 100% compliance during audits.

Quality Control Intern

Jan 2017 - May 2018

DEF Corp., Macon, GA

- Assisted in the development of inspection plans that enhanced accuracy by 15%.
- Supported the quality team in conducting root cause analysis and corrective action plans.
- Gained hands-on experience with ISO 9001 standards and compliance procedures.

EDUCATION

Bachelor of Science in Industrial Engineering

May 2018

Georgia Tech, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Quality Control Standards, Statistical Process Control (SPC), Root Cause Analysis, ISO 9001 Compliance

Tools & Frameworks: Microsoft Excel, Minitab, QC Software, AutoCAD