

Amir Johnson

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SUMMARY

Detail-oriented and experienced Security System Installer with over 5 years in the installation and maintenance of advanced security systems. Proven track record in enhancing security efficiency and reducing installation time through expert technical skills and effective teamwork.

EXPERIENCE

Security System Installer

Jan 2022 - Present

SecureTech Solutions, Austin, TX

- Led installation projects for over 150 commercial clients, improving security systems efficiency by 30%.
- Collaborated with cross-functional teams to design customized security solutions, resulting in a 20% reduction in project completion time.
- Trained and supervised a team of 5 junior installers on system configurations and troubleshooting techniques.

Security Technician

Jun 2019 - Dec 2021

SafeGuard Systems, San Antonio, TX

- Installed and maintained over 200 residential security systems, achieving a customer satisfaction rating of 95%.
- Conducted system audits that identified vulnerabilities, leading to an upgrade of 70% of client systems within budget.
- Utilized tools like Honeywell and DSC systems to effectively troubleshoot and resolve technical issues.

Junior Security Installer

Aug 2016 - May 2019

Elite Security Inc., Dallas, TX

- Assisted in the installation of CCTV systems and access control systems for over 100 clients, contributing to a 15% increase in system reliability.
- Developed installation manuals that streamlined training for new hires, reducing onboarding time by 25%.
- Performed routine maintenance checks that decreased system downtime by 40%.

EDUCATION

Bachelor of Science in Security Management

May 2018

University of Texas, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: CCTV Installation, Access Control Systems, Alarm System Setup, Troubleshooting and Maintenance

Tools & Frameworks: Honeywell Security Solutions, DSC Security Systems, IP Camera Technologies