

Jamal Thompson

jamal.thompson@example.com • (555) 123-4567 • Dallas, TX • linkedin.com/in/jamal-thompson

SUMMARY

Dedicated and skilled Mid Level Septic Tank Technician with over 5 years of experience in septic system installation, maintenance, and repair. Proven ability to troubleshoot complex issues, enhance system efficiency, and ensure compliance with local regulations.

EXPERIENCE

Septic Tank Technician

Jan 2022 - Present

EcoFlow Waste Management, Dallas, TX

- Reduced service response time by 30% through effective routing and scheduling of maintenance visits.
- Successfully managed over 200 septic system installations annually, ensuring 100% compliance with local health codes.
- Implemented a new diagnostic process that identified issues 25% faster, leading to a 15% increase in customer satisfaction.

Septic System Installer

Jun 2019 - Dec 2021

CleanStream Solutions, Fort Worth, TX

- Trained and supervised a team of 4 junior technicians, improving overall team efficiency by 20%.
- Conducted regular maintenance checks on over 150 systems, resulting in a 40% decrease in emergency service calls.
- Developed and maintained comprehensive records for each installation, enhancing operational transparency and compliance.

Field Technician

Mar 2018 - May 2019

AquaSafe Septic Services, Arlington, TX

- Assisted in diagnosing and repairing septic system failures, achieving an 80% success rate in first-time repairs.
- Collaborated with environmental engineers to design eco-friendly septic solutions, contributing to a 10% reduction in environmental impact.
- Participated in community outreach programs to educate homeowners about septic system maintenance, increasing awareness in the community.

EDUCATION

Bachelor of Science in Environmental Science

May 2018

University of Texas at Arlington, Arlington, TX • GPA: 3.7

SKILLS

Technical Skills: Septic System Design, Troubleshooting & Repair, Regulatory Compliance, Environmental Impact Assessment

Tools & Frameworks: Excavators, Pumps and Valves, Hydraulic Tools, GPS Mapping Software