

Aisha Patel

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SUMMARY

Experienced Nurse Manager with over 7 years in healthcare leadership, specializing in team development and quality improvement. Proven track record of enhancing patient care outcomes and operational efficiency in fast-paced hospital environments.

EXPERIENCE

Nurse Manager

Jan 2022 - Present

Saint Joseph's Hospital, Atlanta, GA

- Led a team of 30 nursing staff, achieving a 25% reduction in patient readmission rates over 12 months.
- Implemented a new patient care protocol that improved patient satisfaction scores by 15% within six months.
- Oversaw budget management for the nursing department, optimizing resource allocation to save \$50,000 annually.

Clinical Nurse Supervisor

May 2018 - Dec 2021

Piedmont Healthcare, Atlanta, GA

- Supervised daily operations of a busy medical-surgical unit, improving staff compliance with safety protocols by 35%.
- Conducted training sessions that increased the team's efficiency in the use of Electronic Health Records (EHR) by 40%.
- Collaborated with interdisciplinary teams to develop care plans for complex patients, enhancing overall treatment outcomes.

Staff Nurse

Jun 2015 - Apr 2018

Northside Hospital, Atlanta, GA

- Provided compassionate patient care in a 50-bed telemetry unit, maintaining a 98% patient satisfaction rating.
- Participated in quality improvement initiatives that decreased medication errors by 20% over one year.
- Mentored new nursing staff and student interns, enhancing training programs and improving onboarding efficiency.

EDUCATION

Bachelor of Science in Nursing

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Patient Care Management, Quality Improvement, Staff Training & Development, Budget Management

Tools & Frameworks: Epic EHR, Microsoft Office Suite, Lean Six Sigma, Infection Control Protocols