

Jamal Thompson

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SUMMARY

Detail-oriented and efficient Packer with over 5 years of experience in fast-paced warehouse environments. Proven track record of improving packing processes and ensuring quality standards while maintaining high productivity levels.

EXPERIENCE

Packer

Jan 2022 - Present

ABC Distribution Center, Atlanta, GA

- Increased packing efficiency by 20% through the implementation of new packing techniques and workflows.
- Achieved a 99% accuracy rate in order fulfillment, resulting in a reduction of customer complaints by 15%.
- Utilized automated packing machinery, reducing manual labor time by 30%.

Warehouse Associate

Mar 2019 - Dec 2021

XYZ Logistics, Atlanta, GA

- Streamlined packaging processes, leading to a 25% reduction in packing time.
- Collaborated with inventory management to maintain stock levels, which improved packing efficiency by 15%.
- Trained new employees on packing standards and safety protocols.

Packaging Technician

Jan 2017 - Feb 2019

123 Shipping Co., Atlanta, GA

- Played a key role in the redesign of packaging strategies that reduced material costs by 10%.
- Maintained a clean and organized packing environment, which contributed to zero safety incidents over 2 years.
- Monitored quality control processes to ensure compliance with company standards.

EDUCATION

Associate of Applied Science in Logistics

May 2016

Atlanta Technical College, Atlanta, GA • GPA: 3.5

SKILLS

Technical Skills: Packing machinery operation, Inventory management, Quality control standards, Safety protocol adherence

Tools & Frameworks: RFID scanning, Warehouse Management Systems (WMS), Automated packing systems