

Jamal Patel

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SUMMARY

Enthusiastic Pest Control Technician with over 5 years of experience in executing pest management solutions. Proven track record of reducing infestation rates by up to 40% through effective treatments and customer education.

EXPERIENCE

Pest Control Technician

Jan 2022 - Present

Eco Pest Solutions, Atlanta, GA

- Achieved a 40% reduction in pest complaints through targeted treatment plans.
- Developed and implemented a customer satisfaction survey, resulting in a 95% positive feedback rate.
- Utilized Integrated Pest Management (IPM) techniques to minimize pesticide use and enhance environmental safety.

Field Service Technician

Mar 2019 - Dec 2021

PestGuard Services, Atlanta, GA

- Increased service efficiency by 25% through the adoption of mobile scheduling software.
- Successfully managed over 300 residential and commercial accounts, leading to a 30% increase in revenue.
- Conducted thorough inspections and developed custom pest control plans based on client needs.

Pest Control Intern

Jun 2017 - Aug 2018

Green Shield Pest Control, Atlanta, GA

- Assisted in treatments that led to a 15% reduction in rodent populations in targeted neighborhoods.
- Gained hands-on experience with various pest control products and techniques under senior technicians.
- Participated in community education workshops, increasing awareness of pest prevention strategies.

EDUCATION

Bachelor of Science in Environmental Science

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Pest Identification, Chemical Application, Customer Service, Integrated Pest Management (IPM)

Tools & Frameworks: Thermal Imaging Cameras, GPS Mapping Software, Chemical Dispensing Equipment