

Amina Al-Mahdi

amina.alm@example.com • (555) 123-4567 • Houston, TX • linkedin.com/in/aminamahdi

SUMMARY

Dedicated and detail-oriented Pharmacy Technician with over 5 years of experience in fast-paced retail environments. Proven track record of improving workflow efficiency and delivering exceptional patient care through meticulous attention to detail and strong communication skills.

EXPERIENCE

Pharmacy Technician

Feb 2021 - Present

Walgreens, Houston, TX

- Improved prescription processing time by 30% through effective inventory management and streamlined workflows.
- Assisted in training 5 new pharmacy technicians, enhancing team performance and efficiency.
- Managed the pharmacy's medication synchronization program, resulting in a 20% increase in patient adherence to medications.

Pharmacy Technician

Jul 2018 - Jan 2021

CVS Health, Houston, TX

- Processed an average of 150 prescriptions daily while maintaining a 99% accuracy rate.
- Implemented a patient follow-up system that increased medication refill rates by 25%.
- Collaborated with pharmacists to ensure compliance with regulatory standards, contributing to a 15% decrease in audit discrepancies.

Pharmacy Intern

Jun 2017 - May 2018

Texas Children's Hospital, Houston, TX

- Supported the pharmacy team in managing medication distributions for pediatric patients, ensuring safety protocols were strictly followed.
- Participated in a research project that evaluated the impact of medication education on patient outcomes, resulting in a presentation at a national conference.
- Enhanced patient education materials that improved understanding of medication regimens by 40%.

EDUCATION

Bachelor of Science in Pharmacy

May 2018

University of Houston, Houston, TX • GPA: 3.7

SKILLS

Technical Skills: Prescription Processing, Drug Interaction Analysis, Patient Counseling, Inventory Management

Tools & Frameworks: Pharmacy Management Software, Microsoft Office Suite, Electronic Health Records (EHR)