

Jamal Robinson

jamal.robinson@example.com • (555) 123-4567 • Atlanta, GA • linkedin.com/in/jamalrobinson

SUMMARY

Dedicated and skilled plumber with over 7 years of experience in residential and commercial plumbing. Proven track record in delivering high-quality service, resolving complex plumbing issues, and enhancing operational efficiency.

EXPERIENCE

Lead Plumber

Jan 2022 - Present

ABC Plumbing Solutions, Atlanta, GA

- Reduced customer complaints by 30% through implementation of quality assurance measures.
- Managed a team of 5 plumbers, improving project delivery times by 25%.
- Utilized advanced leak detection technology to identify and resolve issues, saving clients an average of \$1,200 annually.

Plumber Apprentice

Jun 2019 - Dec 2021

XYZ Plumbing Services, Atlanta, GA

- Assisted in the installation of plumbing systems in over 100 residential homes.
- Gained proficiency in using tools such as pipe wrenches, pliers, and welding equipment.
- Implemented a new tracking system for materials that reduced costs by 15%.

Plumber

Mar 2016 - May 2019

QuickFix Plumbing, Atlanta, GA

- Successfully completed over 300 service calls with a 98% customer satisfaction rate.
- Developed and maintained strong client relationships, leading to a 20% increase in repeat business.
- Trained new hires on plumbing systems and safety protocols, enhancing team performance.

EDUCATION

Bachelor of Science in Construction Management

May 2018

Georgia State University, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: Pipe installation, Leak detection, Water heater repair, Drain cleaning

Tools & Frameworks: Ridgid pipe wrenches, Camera inspection equipment, Hydro jetting machines