

Jamila Torres

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SUMMARY

Detail-oriented Pool Technician with over 5 years of experience in pool maintenance and repair. Proven track record in enhancing pool water quality, reducing chemical costs, and delivering excellent customer service.

EXPERIENCE

Senior Pool Technician

Jan 2022 - Present

AquaClean Pools, Austin, TX

- Increased customer satisfaction ratings by 25% through timely service and effective communication.
- Reduced chemical costs by 15% by implementing precise water testing protocols.
- Managed pool maintenance for over 100 residential and commercial clients.

Pool Maintenance Technician

Jun 2019 - Dec 2021

Splash Solutions, Austin, TX

- Performed regular maintenance on 75+ residential pools, ensuring optimal water quality and safety.
- Identified equipment issues early, saving clients an average of \$200 per incident in repair costs.
- Implemented a new scheduling system that improved route efficiency by 30%.

Pool Service Assistant

May 2018 - May 2019

Blue Wave Pools, Austin, TX

- Assisted in the cleaning and maintenance of approximately 50 pools weekly.
- Trained new staff on safety protocols and equipment handling, improving team efficiency.
- Contributed to a 10% increase in service bookings through upselling maintenance packages.

EDUCATION

Bachelor of Science in Environmental Science

May 2018

University of Texas at Austin, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Water Chemistry Analysis, Pool Equipment Repair, Hydraulic Systems, Customer Service

Tools & Frameworks: Test Kits, Vacuum Systems, Chemical Feeders