

Jamal Rodriguez

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SUMMARY

Dedicated and detail-oriented Probation Officer with over 5 years of experience in case management and rehabilitation. Proven track record in reducing recidivism rates through effective monitoring and supportive interventions.

EXPERIENCE

Probation Officer

Jan 2022 - Present

Los Angeles County Probation Department, Los Angeles, CA

- Managed a caseload of over 60 clients, achieving a 30% reduction in recidivism rates through tailored rehabilitation plans.
- Conducted over 200 home visits and assessments, ensuring compliance with probation terms and fostering client accountability.
- Implemented a new tracking system that streamlined case documentation processes, reducing paperwork time by 25%.

Assistant Probation Officer

May 2018 - Dec 2021

San Diego County Probation Department, San Diego, CA

- Assisted in managing a diverse caseload of juvenile offenders, resulting in a 20% increase in successful program completions.
- Collaborated with social workers and community organizations to create support networks for at-risk youth.
- Developed and facilitated educational workshops on life skills and conflict resolution for clients, contributing to improved behavior and social adjustment.

Intern, Probation Services

Jan 2017 - Dec 2017

Orange County Probation Department, Santa Ana, CA

- Supported senior officers in case management and report writing, gaining hands-on experience in probation procedures.
- Participated in community outreach programs aimed at educating families about probation and rehabilitation resources.
- Assisted in data collection for program evaluation, contributing to reports that improved service delivery.

EDUCATION

Bachelor of Science in Criminal Justice

May 2018

California State University, Los Angeles, Los Angeles, CA • GPA: 3.7

SKILLS

Technical Skills: Case Management, Crisis Intervention, Behavioral Assessment, Conflict Resolution

Tools & Frameworks: AS400 Case Management System, Microsoft Office Suite, SPSS for Data Analysis