

Amina Al-Mansoori

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SUMMARY

Results-driven Quality Assurance Manager with over 8 years of experience in leading QA teams and implementing testing strategies. Proven track record in improving product quality and reducing defect rates by up to 30% through innovative testing methodologies.

EXPERIENCE

Quality Assurance Manager

Jan 2022 - Present

Tech Innovations LLC, Seattle, WA

- Led a team of 10 QA engineers, improving product release cycles by 25% through agile methodologies.
- Implemented automated testing frameworks, reducing manual testing time by 40% and increasing test coverage to 95%.
- Collaborated with development teams to identify and resolve defects, lowering the defect rate from 5% to 2% over 6 months.

Senior Quality Assurance Analyst

Jun 2018 - Dec 2021

Global Solutions Inc., Seattle, WA

- Developed comprehensive test plans and cases, leading to a 20% reduction in post-release defects.
- Trained and mentored junior QA staff, enhancing team efficiency and knowledge sharing.
- Utilized Selenium and JIRA to streamline testing processes, improving bug resolution time by 30%.

Quality Assurance Specialist

Aug 2015 - May 2018

Innovative Tech Corp, Portland, OR

- Conducted functional and regression testing on software applications, achieving a 98% customer satisfaction rate.
- Assisted in the transition to a continuous integration environment, increasing deployment frequency by 50%.
- Implemented performance testing protocols that identified bottlenecks, leading to a 15% improvement in application speed.

EDUCATION

Bachelor of Science in Computer Science

May 2018

University of Washington, Seattle, WA • GPA: 3.7

SKILLS

Technical Skills: Manual Testing, Automated Testing, Performance Testing, Agile Methodologies

Tools & Frameworks: Selenium, JIRA, TestRail, Postman