

Jamal Al-Hakim

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SUMMARY

Detail-oriented Refrigeration Technician with over 6 years of experience in installation, maintenance, and repair of refrigeration systems. Proven track record of improving system efficiency and reducing operational costs.

EXPERIENCE

Refrigeration Technician

Jan 2020 - Present

CoolTech Solutions, Atlanta, GA

- Reduced refrigeration system energy consumption by 25% through the implementation of energy-efficient components.
- Successfully completed over 150 installations of commercial refrigeration units, ensuring optimal functionality and customer satisfaction.
- Conducted regular maintenance checks, decreasing emergency repair calls by 30%.

HVAC Technician

Jun 2018 - Dec 2019

Comfort Zone Heating & Cooling, Atlanta, GA

- Improved service response time by 40% through effective scheduling and workload management.
- Developed a preventive maintenance program that extended the lifespan of equipment by an average of 3 years.
- Trained 5 junior technicians on best practices in refrigeration repair and maintenance.

Apprentice Refrigeration Technician

May 2015 - May 2018

Chill & Heat Services, Atlanta, GA

- Assisted in the installation of over 100 residential and commercial refrigeration systems.
- Gained hands-on experience with refrigerants, compressors, and chillers, contributing to a team that completed jobs 20% ahead of schedule.
- Maintained accurate records of service and repairs, enhancing efficiency in inventory management.

EDUCATION

Associate of Applied Science in HVAC Technology

May 2015

Atlanta Technical College, Atlanta, GA • GPA: 3.8

SKILLS

Technical Skills: Refrigeration System Installation, Preventive Maintenance, Troubleshooting, Energy Efficiency Analysis

Tools & Frameworks: Refrigerant Recovery Machines, Manifold Gauge Sets, Electrical Testing Equipment