

Jamal Carter

jamal.carter@example.com • (555) 123-4567 • Atlanta, GA • linkedin.com/in/jamalcarter

SUMMARY

Detail-oriented Security System Installer with over 5 years of experience in installing, maintaining, and troubleshooting security systems. Proven track record of enhancing security measures, reducing costs, and improving client satisfaction.

EXPERIENCE

Security System Installer

Jan 2022 - Present

SecureTech Solutions, Atlanta, GA

- Increased system efficiency by 30% through the implementation of new installation techniques.
- Successfully managed the installation of over 150 security systems, resulting in a customer satisfaction rating of 95%.
- Utilized advanced diagnostic tools to troubleshoot issues, reducing service call time by 20%.

Security Technician

May 2018 - Dec 2021

SafeGuard Inc., Atlanta, GA

- Implemented a new customer feedback system that improved service response time by 25%.
- Trained and mentored a team of 5 new technicians on installation processes and safety protocols.
- Conducted comprehensive security assessments for commercial clients, leading to a 15% increase in new contracts.

Junior Security Installer

Jun 2016 - Apr 2018

Guardian Systems, Atlanta, GA

- Assisted in the installation of over 100 residential security systems, ensuring compliance with safety standards.
- Gained proficiency in the use of CCTV systems, access control, and alarm systems.
- Reduced installation times by 10% through efficient project planning and execution.

EDUCATION

Bachelor of Science in Electrical Engineering

May 2018

Georgia Institute of Technology, Atlanta, GA • GPA: 3.7

SKILLS

Technical Skills: CCTV Installation, Alarm Systems, Access Control Systems, Troubleshooting and Maintenance

Tools & Frameworks: Bosch Security Systems, Honeywell Security Solutions, Milestone Systems