

Jamal Rivera

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SUMMARY

Dedicated and experienced Senior Border Patrol Agent with over 10 years of service in enforcement and intelligence operations. Proven track record in enhancing border security operations and leading teams to achieve operational excellence.

EXPERIENCE

Senior Border Patrol Agent

Jan 2020 - Present

U.S. Customs and Border Protection, San Diego, CA

- Led a team of 15 agents in apprehending over 1,200 illegal crossings, resulting in a 30% decrease in border incidents over two years.
- Implemented new surveillance technology, reducing response times to border breaches by 25%.
- Conducted training sessions on advanced surveillance techniques, improving team efficiency by 40%.

Border Patrol Agent

Mar 2015 - Dec 2019

U.S. Customs and Border Protection, El Paso, TX

- Assisted in the execution of high-stakes operations leading to the seizure of \$5 million worth of illegal narcotics.
- Developed community outreach programs that improved local cooperation with law enforcement, increasing tip-offs by 50%.
- Utilized advanced data analysis tools to track and predict migration patterns, increasing operational readiness.

Border Patrol Agent Trainee

Jun 2013 - Feb 2015

U.S. Customs and Border Protection, Washington, D.C.

- Completed rigorous training in law enforcement techniques and border security protocols.
- Participated in joint-task force operations, contributing to a multi-agency approach to border security.

EDUCATION

Bachelor of Science in Criminal Justice

May 2013

University of Southern California, Los Angeles, CA • GPA: 3.8

SKILLS

Technical Skills: Surveillance Systems, Data Analysis, Conflict Resolution, Report Writing

Tools & Frameworks: Drones, GIS Technology, CBP Automated Systems