

Jamal Rodriguez

jamal.rodriguez@example.com • (555) 987-6543 • Seattle, WA • linkedin.com/in/jamalrodriguez

SUMMARY

Dedicated and safety-conscious Senior Bus Driver with over 10 years of experience in public transportation. Proven track record of maintaining a 99% on-time performance record and enhancing passenger satisfaction through excellent customer service.

EXPERIENCE

Senior Bus Driver

Jan 2020 - Present

Metro Transit Authority, Seattle, WA

- Achieved a 15% reduction in fuel consumption through efficient driving techniques and route optimization.
- Maintained a 99% on-time performance record while providing safe transportation for an average of 200 passengers per day.
- Implemented a new passenger feedback system that increased customer satisfaction ratings by 25% within the first year.

Bus Driver

Mar 2016 - Dec 2019

City Bus Services, Portland, OR

- Completed over 15,000 hours of safe driving with zero accidents.
- Trained and mentored new drivers, improving team efficiency by 20%.
- Reduced average route delays by 30% by proactively managing schedules and traffic conditions.

Transit Operator

Jun 2013 - Feb 2016

Statewide Public Transport, Olympia, WA

- Enhanced operational efficiency by 10% through route analysis and adjustments.
- Delivered exceptional service while adhering to strict safety regulations and protocols.
- Engaged with community members to promote public transport initiatives, increasing ridership by 15%.

EDUCATION

Bachelor of Science in Transportation Management

May 2012

University of Washington, Seattle, WA • GPA: 3.6

SKILLS

Technical Skills: Defensive Driving, Route Optimization Software, Passenger Management Systems, Safety Protocols

Tools & Frameworks: GPS Navigation Systems, Transit Scheduling Software, Fleet Management Tools