

Aisha Patel

aisha.patel@example.com • (555) 123-4567 • Chicago, IL • linkedin.com/in/aisha-patel

SUMMARY

Results-driven Senior Business Analyst with over 8 years of experience in driving process improvements and delivering data-driven solutions. Proven track record in leveraging analytical skills and methodologies to optimize business processes and enhance operational efficiency.

EXPERIENCE

Senior Business Analyst

Jan 2022 - Present

Tech Solutions Inc., Chicago, IL

- Led a cross-functional team to implement a new CRM system, resulting in a 30% increase in customer satisfaction scores.
- Developed comprehensive data models that improved forecasting accuracy by 25%, aiding executive decision-making.
- Utilized Agile methodologies to streamline project workflows, reducing project delivery time by 15%.

Business Analyst

Mar 2018 - Dec 2021

Innovatech Corp., San Francisco, CA

- Conducted in-depth market analysis that identified \$2M in new revenue opportunities over two years.
- Automated reporting processes that saved the team 40 hours per month, allowing for more time on strategic initiatives.
- Collaborated with stakeholders to define project scopes and requirements, leading to a 20% reduction in project costs.

Junior Business Analyst

Jun 2015 - Feb 2018

Data Insights LLC, Austin, TX

- Assisted in the implementation of a new data analytics tool that increased data processing speed by 50%.
- Created user-friendly dashboards for executive teams, leading to improved data visibility and operational insights.
- Supported project management efforts that enhanced stakeholder engagement and satisfaction by 15%.

EDUCATION

Bachelor of Science in Business Administration

May 2018

University of Illinois, Champaign, IL • GPA: 3.7

SKILLS

Technical Skills: Data Analysis, Business Process Modeling, SQL, Statistical Analysis

Tools & Frameworks: Tableau, JIRA, MS Excel, Power BI