

Jasmine Patel

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SUMMARY

Dedicated and compassionate Senior Certified Nursing Assistant with over 8 years of experience in delivering high-quality patient care. Proven ability to improve patient satisfaction scores by 25% through effective communication and teamwork, and skilled in utilizing electronic health records (EHR) for optimal patient management.

EXPERIENCE

Senior Certified Nursing Assistant

Jan 2022 - Present

Harmony Health Care, Austin, TX

- Implemented a new patient care protocol that reduced response times by 30%, enhancing overall patient satisfaction.
- Trained and mentored 15 new CNAs, resulting in a 40% decrease in onboarding time and improved team productivity.
- Collaborated with nursing staff to manage medication schedules using EHR systems, increasing medication compliance rates by 20%.

Certified Nursing Assistant

Mar 2018 - Dec 2021

Sunnyvale Nursing Home, San Antonio, TX

- Provided exceptional care to up to 10 residents daily, maintaining a 95% satisfaction rate in resident feedback surveys.
- Assisted in the rehabilitation of patients, contributing to a 50% improvement in mobility outcomes over a 6-month period.
- Managed daily living activities and maintained accurate patient records within the facility's EHR system.

Nursing Assistant

Jan 2015 - Feb 2018

Riverbend Medical Center, Houston, TX

- Supported nursing staff in providing care to patients in a fast-paced environment, ensuring adherence to safety protocols.
- Contributed to a 15% reduction in falls among patients through proactive monitoring and engagement.
- Performed vital sign assessments and documented changes in health status using EHR, improving team response times.

EDUCATION

Bachelor of Science in Nursing

May 2018

University of Texas, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Patient Care, Vital Signs Monitoring, Medication Administration, EHR Proficiency

Tools & Frameworks: Epic Systems, Cerner, PointClickCare