

Jasmine Patel

jasmine.patel@example.com • (555) 987-6543 • Los Angeles, CA • linkedin.com/in/jasmin Patel

SUMMARY

Dedicated and experienced Food Runner with over 6 years in fast-paced restaurant environments. Proven track record of optimizing service efficiency and enhancing customer satisfaction through timely and accurate food delivery.

EXPERIENCE

Senior Food Runner

Jan 2022 - Present

Gourmet Bistro, Los Angeles, CA

- Increased food delivery efficiency by 30% through strategic workflow improvements and staff training.
- Managed a team of 5 food runners, leading to a 20% decrease in delivery errors and enhanced guest satisfaction ratings.
- Implemented a digital order tracking system that reduced average wait times from 15 to 10 minutes.

Food Runner

May 2019 - Dec 2021

The Urban Kitchen, Los Angeles, CA

- Streamlined food delivery processes, contributing to a 15% increase in table turnover rates during peak hours.
- Recognized as Employee of the Month three times for outstanding service and teamwork.
- Trained new staff on food safety protocols and service standards, improving overall team performance.

Server Assistant

Jun 2017 - Apr 2019

Coastal Eats, Los Angeles, CA

- Supported servers in delivering exceptional service, contributing to a 10% increase in customer repeat visits.
- Maintained high cleanliness standards and compliance with health regulations, resulting in zero violations during inspections.
- Assisted in inventory management and stock ordering, reducing costs by 5%.

EDUCATION

Bachelor of Science in Hospitality Management

May 2018

University of Southern California, Los Angeles, CA • GPA: 3.7

SKILLS

Technical Skills: Food Safety Management, Customer Service Excellence, Time Management, Team Leadership

Tools & Frameworks: POS Systems (Toast, Square), Order Tracking Software, Inventory Management Tools