

Jamila Thompson

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SUMMARY

Compassionate and highly skilled Senior Home Health Aide with over 8 years of experience in providing exceptional patient care. Proven track record of enhancing the quality of life for clients through personalized support and effective care planning.

EXPERIENCE

Senior Home Health Aide

Jan 2022 - Present

CareWell Home Health Services, San Diego, CA

- Developed individualized care plans for over 30 clients, leading to a 25% improvement in client satisfaction scores.
- Trained and mentored a team of 5 junior aides, improving team productivity by 30% through effective training programs.
- Implemented a new electronic health record (EHR) system that reduced documentation time by 40%, allowing more time for patient interaction.

Home Health Aide

Mar 2018 - Dec 2021

Comfort Keepers, San Diego, CA

- Assisted clients with daily living activities, enhancing their independence and reducing fall incidents by 15%.
- Coordinated with healthcare professionals to ensure comprehensive patient care, leading to a 20% reduction in hospital readmissions.
- Implemented a medication management system that improved compliance rates by 35% among clients.

Certified Nursing Assistant

Jan 2015 - Feb 2018

BrightStar Care, San Diego, CA

- Provided personal care and support to a diverse range of clients, resulting in a 95% satisfaction rate in client feedback.
- Enhanced communication between healthcare providers and families, fostering a collaborative care environment.
- Maintained accurate and detailed patient records, contributing to improved care continuity.

EDUCATION

Bachelor of Science in Nursing

May 2018

University of California, San Diego, San Diego, CA • GPA: 3.7

SKILLS

Technical Skills: Patient Care Planning, Medication Management, EHR Proficiency, CPR and First Aid Certification

Tools & Frameworks: Home Health Care Software, Microsoft Office Suite, Telehealth Platforms